



1309 S.W. Topeka Boulevard- Topeka, KS 66612-1894 - phone 800.255.2458 - fax 785.296.2119

October 1, 2004

U.S. Department of Labor
Employment and Training Administration
Attn: Esther Johnson, Office of Performance and Technology
200 Constitution Avenue, NW
Room S-5206
Washington, D.C. 20210

Dear Ms Johnson:

Attached please find the WIA annual report for the state of Kansas. The report submitted is accurate and complete based on the data available to the state as of September 30, 2004.

It should be noted that the state has been unable to obtain complete and accurate information on program exiters and participants from our Local Area IV (ETA #20020) due to changes in the administrative entity and program provider for the Adult and Youth components of Title 1B services. The state is now working assiduously with the Chief Elected Officials for the local workforce area and the Workforce Alliance of South Central Kansas to obtain the data. We expect a resolution of the impasse by October 15, 2004 with the ability to transmit final WIASRD and performance data not later than November 1, 2004.

Any changes to the above dates will be transmitted to you through Region 5.

Thank you,

Dave McEachern
Deputy Director

CC: Steve Kelly, DOC
Kris Kitchen, HW
Bob Hansen, US DOL
Wayne Isaac, WASCK



Workforce Investment Act

ANNUAL REPORT

PROGRAM YEAR 2003

Kansas Department of Commerce

October 1, 2004



State of Kansas

Kathleen Sebelius, Governor

Workforce Network of Kansas Board

Gerald Cook, Acting Chair

Department of Commerce

Howard Fricke, Secretary

Division of Business Development

Steve R. Kelly, Deputy Secretary and Director

Kansas 1st

Steve Jack, Director of Assessment and Labor Exchange Services

David A. Cleveland, Director of Direct Services

Blake Flanders, Director of Workforce Training and Education

Kris Kitchen, Skill Enhancement Services Consultant

Barb Reavis, Workforce Network of Kansas Board Liaison

Kansas Department of Labor
America's Job Link Alliance – Technical Support
Dave McEachern, Deputy Director
1309 SW Topeka Blvd
Topeka, KS 66612
Telephone: 866-444-5465
FAX: 785-296-2119
dmceachern@ajla.net

Workforce Investment Act Title I-B

Annual Report

Program Year 2003

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EXECUTIVE SUMMARY

During a year of transition, the State of Kansas has made significant strides in improving the service delivery methods for workforce investment activities. Adult and Youth participant levels achieved new highs while a growing economy resulted in the first decrease in Dislocated Worker participant levels in three years. While the overall performance outcomes for Dislocated Workers continued to exceed negotiated levels, the Adult and Youth performance groups saw an overall decline.

Kansas successfully met or exceeded the negotiated level of performance for fourteen of the seventeen performance measures. Kansas failed to meet the negotiated levels for the Adult earnings change, the Older Youth entered employment and the Older Youth credential rates.

The information reported concerning special populations indicates all populations were well served during the period of measurement. The designated groups achieved the negotiated levels of performance for 75% of the measures.

State Service Delivery Analysis

During PY2003, the Workforce Network of Kansas achieved mixed results in delivering services to its constituents and stakeholders. Local Boards and their partner agencies working through the well-established One-Stop system provided services to over 2000 adult participants, 2700 dislocated worker participants and over 2500 youth participants. While the Adult and Youth participant levels increased nearly 15% due to continuous improvement in outreach activities, the participant levels in the Dislocated Worker program fell by 20%. A reduction in the levels of mass layoffs and business closures was the primary cause.

The twelve-month retention rates for Adults, Dislocated Workers and Older Youth were above standards across the board. The twelve-month earning rate for Older Youth was \$600 higher than in PY 2002. However, the twelve-month earning rates for Adults and Dislocated Workers suffered a decline from PY 2002 levels of over ten percent.

The placement in non-traditional employment rates were significantly lower than the rates achieved last year with the Older Youth group having no non-traditional placements. The state will continue to place special emphasis on this area during the current program year.

Customer Satisfaction

The state exceeded the negotiated performance standards. The contact rate for participants was 82.5% and for employers 91.3%.

Adult Program

The state exceeded the negotiated level of performance for the Adult employment retention rate and met the negotiated standard for the Adult entered employment rate and the Adult employment and credential rate. The state failed to meet the negotiated standard for the Adult earnings change measure. For Adult special populations, 63% of the standards were met or exceeded. All standards were exceeded for Adults who received training services. Of those who received training services, 55% entered training related employment. The average wage at entry into employment was \$3864 per quarter for program exiters.

Dislocated Worker Program

The state exceeded the negotiated performance standards for the Dislocated Worker entered employment rate and the employment retention rate. The state met the negotiated standard for the employment and credential rate and the Wage Replacement rate. For Dislocated Worker special populations, 81% of the standards were met or exceeded. All standards were met or exceeded for Dislocated Workers who received training services. Of the dislocated workers who received training services, 48% entered training related

employment, a eleven percent decrease from last year. The average wage for those exiters who entered employment showed a \$600 increase when compared to the PY 2002 level.

Youth Program

The State continues to meet or exceed the negotiated performance standards for all Younger Youth measures. However, the results for Older Youth were less than satisfactory. While the state exceeded the negotiated standard for the Older Youth employment retention rate and earnings change rage, the state failed to meet the negotiated standard for the Older Youth entered employment rate and Older Youth credential rate. For Older Youth special populations, the state met or exceeded 66% of the standards. For Younger Youth special populations, 78% of the standards were met or exceeded.

Cost of Activities

For the Adult program, the average cost per participant was \$2,428. Using the wage at entry into employment rate for Adult exiters as a measure of effectiveness, the return on investment was \$1.59 per dollar expended. This reflects an increase in the return on investment from last year of \$0.24.

Better results were achieved in the Dislocated Worker program where the average cost per participant was \$1,199 and the return on investment based on exiter wage replacement was \$5.36 per dollar expended. This is a \$0.29 increase from last year.

For Youth Programs, the cost per participant was \$2,136, with nearly 75% of that being expended in the delivery of the ten youth elements. While it is significantly harder to determine a return on investment methodology for youth exiters because of the low percentage of Younger Youth who enter employment, nearly \$0.25 of older youth wage gain was achieved for each dollar expended on both older and younger youth.

State Evaluations of Workforce Investment Activities

The Kansas Workforce Investment Partnership Council has adopted the Kansas Award for Excellence criteria as the basis for the measurement of continuous improvement of the Workforce Network of Kansas. The KAE criteria is based on the Malcolm Baldrige National Quality Award Criteria for Performance Excellence, but provides a simplified and less complex approach to meeting the national award criteria. Initial efforts have begun across the Network to address the key requirements of KAE to achieve quality excellence in service delivery. Use of the KAE will allow the Network to measure its achievements compared to both private and public sector Kansas businesses and organizations.

The Kansas Award for Excellence Foundation is the state affiliate of the Malcolm Baldrige National Quality Award. This Foundation recognizes organizations at three levels:

- The Kansas Excellence Award (Level 3) is the highest level of recognition. The award is presented to organizations that have demonstrated through their practices and achievements the highest and most consistent level of excellence.
- The Performance in Quality Award (Level 2) is presented to organizations that demonstrate through their commitment and practice of quality principles, significant progress in building sound, systematic processes and management practices.
- The Commitment to Excellence Award (Level 1) is awarded to organizations that demonstrate a serious commitment to the use of quality principles. The award recognizes organizations that are in the early stages of applying the principles of the Baldrige National Quality Award.

Local Area I – WESTCO Management

- As a part of its continuous improvement efforts, the Local Area I Board is having its administrative entity, WESTCO Management Inc., apply for a Level II KAE. WESTCO was awarded a Level I KAE for 2002.
- Glenn Fondoble and Deb Scheibler are currently serving as examiners for KAE. They have attended KAE meetings gathering best practices for the upcoming application.
- WESTCO staff has reviewed changes in the KAE criteria for the coming application cycle. Those changes need to be factored into the Level II application.
- WESTCO staff has reviewed proposed USDOL Common Measures and analyzed their impact on the Results section of the application.

Local Area II - Heartland Works, Inc.

- In June of 2003, the Workforce Centers of NE Kansas applied for a KAE Performance In Quality Award (Level 2 Award). LAII Workforce Centers and HWI each received a KAE Level 1 Award in November 2002.
- HWI submitted a letter of intent for the \$60,000 KDHR issued for continued efforts in improving LAII Workforce Center services. Much of the first quarter of PY03 (7/03-9/03) was spent on developing the lists for products and services necessary to improve services to customers. All partners in each center were involved in the development of the lists. The Heartland Works administrative office, to ensure each Workforce Center stayed within its \$10,000 limit, performed a cost analysis and procurement of products and services. The centers also developed justification for such purchases as to how the purchases would improve customer services.

Local Area IV – Workforce Alliance of South Central Kansas

- Wichita Workforce Development Center
 - The center conducted capacity-building activities in the following areas. The presenters are listed.
 - Customer Service—Keith Lawing, Facilitator
 - Peace in the Workplace—Claude Lee, Facilitator
 - Customer Reception—David Bassett/Pat Nansen, Facilitators
 - WIA, a Primer—Dennis Cooper, Facilitator
 - WIA Core & Intensive Services—Dennis Cooper, Facilitator
 - WIA Training Services—Dennis Cooper, Facilitator
 - Veterans Employment and Training Services—Wayne Meyers/Ralph Fitzgerald, Facilitators
 - The center completed a survey of small businesses in Local Area IV to determine informational needs they may have. Subsequently, a series of three small business seminars were developed. Two have been completed.
- Butler Workforce Development Center
 - Professional Development
 - Staff conducted Cross-information sessions with partner agencies. Each agency presented information regarding the agency and the services provided.
 - Staff attended the Kansas Awards for Excellence conference and awards banquet.
 - Staff are developing a compendium of ideas for professional development to support center-level strategies.
 - Business Services Development
 - The center established a business advisory committee.

The center conducted a business services survey to determine services desired by Butler County businesses. The center is planning for services including assessment services, human resource workshops, human resource information and supervisory training.

- The center conducted focus group sessions to follow up on the survey to determine if additional services could be offered in the center.

General Comments

Local Area performance had mixed results during the program year. Local Area II and Local Area V met or exceeded all negotiated levels of performance during the program year. Other Areas saw a decline in the number of measures that were met or exceeded. While the number of participants served continued to increase, the local areas failed to meet some performance outcomes measures that were achieved last year. While no specific trend is discernable, several of the failed outcomes were related to earnings change measures for Adults and Older Youths.

State Level Performance

Program Year 2003

Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Negotiated Performance Level	Actual Performance Level - American Customer Satisfaction Index	Number of Completed Surveys	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	72%	88.4%	1,813	4,240	2,199	82.5%
Employers	70%	79.6%	833	1,856	912	91.3%

Table B - Adult Program Results At-A-Glance

Reported Information	Negotiated Performance Level	Actual Performance Level		
Entered Employment Rate	71%	69.3%	Numerator	629
			Denominator	907
Employment Retention Rate	80%	84.1%	Numerator	602
			Denominator	716
Earnings Change in Six Months	\$2,300	\$1,329	Numerator	944,566
			Denominator	711
Employment and Credential Rate	60%	52.3%	Numerator	405
			Denominator	774

Table C - Outcomes for Adult Special Populations

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services							
	Veterans		Individuals With Disabilities		Older Individuals			
Entered Employment Rate	70.4%	NUM 50	60.4%	NUM 55	58.0%	NUM 40	59.3%	NUM 35
		DEN 71		DEN 91		DEN 69		DEN 59
Employment Retention Rate	76.9%	NUM 60	87.8%	NUM 36	82.7%	NUM 43	91.9%	NUM 34
		DEN 78		DEN 41		DEN 52		DEN 37
Earnings Change in Six Months	\$2,495	NUM 194,600	\$190	NUM 7,592	\$2,455	NUM 127,661	\$-1,718	NUM -63,555
		DEN 78		DEN 40		DEN 52		DEN 37
Employment and Credential Rate	47.8%	NUM 32	34.3%	NUM 23	40.4%	NUM 19	36.2%	NUM 17
		DEN 67		DEN 67		DEN 47		DEN 47

Table D - Other Outcome Information for the Adult Program

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core and Intensive Services	
Entered Employment Rate	71.3%	NUM 471	64.2%	NUM 158
		DEN 661		DEN 246
Employment Retention Rate	83.7%	NUM 441	85.2%	NUM 161
		DEN 527		DEN 189
Earnings Change in Six Months	\$1,417	NUM 740,943	\$1,083	NUM 203,623
		DEN 523		DEN 188

Table E - Dislocated Worker Program Results At-A-Glance

Reported Information	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	76%	78.2%	Numerator 1,173
			Denominator 1,500
Employment Retention Rate	87%	91.4%	Numerator 1,037
			Denominator 1,134
Earnings Replacement in Six Months	80%	73.4%	Numerator 14,583,158
			Denominator 19,871,061
Employment and Credential Rate	60%	55.5%	Numerator 504
			Denominator 908

Table F - Outcomes for Dislocated Worker Special Populations

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
Entered Employment Rate	77.0%	NUM 141	62.9%	NUM 22	68.7%	NUM 92	87.5%	NUM 7
		DEN 183		DEN 35		DEN 134		DEN 8
Employment Retention Rate	90.1%	NUM 127	86.7%	NUM 26	89.4%	NUM 84	77.8%	NUM 7
		DEN 141		DEN 30		DEN 94		DEN 9
Earnings Replacement Rate	68.4%	NUM 2,059,587	75.6%	NUM 346,295	62.7%	NUM 1,127,268	210.3%	NUM 78,917
		DEN 3,011,584		DEN 457,923		DEN 1,797,510		DEN 37,524
Employment and Credential Rate	58.6%	NUM 65	45.5%	NUM 10	43.8%	NUM 39	71.4%	NUM 5
		DEN 111		DEN 22		DEN 89		DEN 7

Table G - Other Outcome Information for the Dislocated Worker Program

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core and Intensive Services	
		NUM		NUM
Entered Employment Rate	78.9%	716	77.2%	457
		DEN 908		DEN 592
Employment Retention Rate	91.2%	697	91.9%	340
		DEN 764		DEN 370
Earnings Replacement Rate	78.9%	10,022,694	63.6%	4,560,464
		DEN 12,704,283		DEN 7,166,778

Table H - Older Youth Program Results At-A-Glance

Reported Information	Negotiated Performance Level	Actual Performance Level		
Entered Employment Rate	65%	49.5%	Numerator	51
			Denominator	103
Employment Retention Rate	80%	83.5%	Numerator	81
			Denominator	97
Earnings Change in Six Months	\$2,100	\$3,481	Numerator	337,695
			Denominator	97
Credential Rate	51%	33.1%	Numerator	47
			Denominator	142

Table I - Outcomes for Older Youth Special Populations

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
Entered Employment Rate	60.0%	NUM 3	0%	NUM 0	37.2%	NUM 16	62.5%	NUM 40
		DEN 5		DEN 0		DEN 43		DEN 64
Employment Retention Rate	50.0%	NUM 4	0%	NUM 0	100%	NUM 19	80.0%	NUM 64
		DEN 8		DEN 0		DEN 19		DEN 80
Earnings Change in Six Months	\$3,460	NUM 27,680	\$0	NUM 0	\$2,170	NUM 41,233	\$3,599	NUM 287,928
		DEN 8		DEN 0		DEN 19		DEN 80
Credential Rate	20.0%	NUM 1	0%	NUM 0	17.0%	NUM 9	44.2%	NUM 38
		DEN 5		DEN 0		DEN 53		DEN 86

Table J - Younger Youth Results At-A-Glance

Reported Information	Negotiated Performance Level	Actual Performance Level	
Skill Attainment Rate	81%	77.2%	Numerator 1673
			Denominator 2168
Diploma or Equivalent Attainment Rate	56%	56.1%	Numerator 111
			Denominator 198
Retention Rate	66%	65.9%	Numerator 145
			Denominator 220

Table K - Outcomes for Younger Youth Special Populations

Reported Information	Public Assistance Recipients		Individuals With Disabilities		Out-of-School Youth	
Skill Attainment Rate	63.0%	NUM 34	78.5%	NUM 968	71.8%	NUM 239
		DEN 54		DEN 1,233		DEN 333
Diploma or Equivalent Attainment Rate	50.0%	NUM 5	64.0%	NUM 73	34.7%	NUM 17
		DEN 10		DEN 114		DEN 49
Retention Rate	66.7%	NUM 6	66.3%	NUM 57	63.8%	NUM 74
		DEN 9		DEN 86		DEN 116

Table L - Other Reported Information

	12 Month Employment Retention Rate		12 Mo. Earnings Change (Adult and Older Youth) or 12 Mo. Earnings Replacement (Dislocated Worker)		Placements for Participants in Nontraditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
Adults	80.0%	549	\$1,790	1,228,223	2.7%	NUM 17	\$3,864	NUM 2,430,540	55.0%	NUM 257
		686		686		DEN 629		DEN 629		DEN 471
Dislocated Workers	87.2%	868	75.8%	12,063,392	3.6%	NUM 42	\$6,430	NUM 7,542,678	48.0%	NUM 343
		995		15,919,310		DEN 1,173		DEN 1,173		DEN 716
Older Youth	78.7%	96	\$2,904	354,291	0.0%	NUM 0	\$2,194	NUM 111,869		
		122		122		DEN 51		DEN 51		

Table M - Participation Levels

	Total Participants Served	Total Exiters
Adults	2,017	1,206
Dislocated Workers	2,768	1,690
Older Youth	384	193
Younger Youth	2,168	919

Table N - Cost of Program Activities

Program Activity			Total Federal Funding
Local Adults			4,898,119.00
Local Dislocated Workers			3,320,818.00
Local Youth			5,451,895.00
Rapid Response (up to 25%) §134(a)(2)(A)			945,364.00
Statewide Required Activities (Up to 15%) §134(a)(2)(B)			2,142,385.00
Statewide Allowable Activities §134(a)(3)	Program Activity Description	Activities specified in §134(b)(3)(i), (ii), (iv), (v) & (vii)	0.00
		Miscellaneous	783,068.00
Total of All Federal Spending Listed Above			17,541,649.00

Local Area Performance

Program Year 2003

Table O - Local Area I Performance

Local Area Name		Adults	146
		Dislocated Workers	308
		Older Youth	33
		Younger Youth	161
Local Area I	Total Participants Served		
ETA Assigned #		Adults	75
		Dislocated Workers	144
		Older Youth	17
		Younger Youth	82
20005	Total Exiters		
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	72%	81.9%
	Employers	70%	81.1%
Entered Employment Rate	Adults	71%	79.5%
	Dislocated Workers	76%	83.3%
	Older Youth	65%	53.8%
Retention Rate	Adults	80%	83.8%
	Dislocated Workers	87%	88.6%
	Older Youth	80%	42.9%
Earnings Change/Earnings Replacement in Six Months	Younger Youth	66%	62.0%
	Adults	\$2,300	\$1,776
	Dislocated Workers	80%	75.8%
Credential/Diploma Rate	Older Youth	\$2,100	\$848
	Adults	60%	62.2%
	Dislocated Workers	60%	66.7%
Skill Attainment Rate	Older Youth	51%	52.9%
	Younger Youth	56%	60.7%
Description of Other State Indicators of Performance (WIA 136(d)(1)(Insert additional rows if there are more than two "Other State Indicators of Performance"))			
		N/A	N/A
Overall Status of Local Performance	Not Met	Met	Exceeded
	3	4	10

Table O - Local Area II Performance

Local Area Name	Total Participants Served	Adults335	
		Dislocated Workers374	
Older Youth45			
Younger Youth317			
Local Area II	Total Exitters	Adults150	
ETA Assigned #		Dislocated Workers212	
		Older Youth20	
		Younger Youth115	
	20010		
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	72%	91.9%
	Employers	70%	85.8%
Entered Employment Rate	Adults	71%	80.0%
	Dislocated Workers	76%	84.8%
Retention Rate	Older Youth	65%	81.8%
	Adults	80%	87.1%
	Dislocated Workers	87%	94.4%
	Older Youth	80%	100%
Earnings Change/Earnings Replacement in Six Months	Younger Youth	66%	68.9%
	Adults	\$2,300	\$3,085
	Dislocated Workers	80%	77.4%
		Older Youth	\$2,100
Credential/Diploma Rate	Adults	60%	64.8%
	Dislocated Workers	60%	74.6%
	Older Youth	51%	58.3%
	Younger Youth	56%	79.4%
Skill Attainment Rate	Younger Youth	81%	90.4%
Description of Other State Indicators of Performance (WIA 136(d)(1)(Insert additional rows if there are more than two "Other State Indicators of Performance"))		N/A	N/A
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	1	16

Table O - Local Area III Performance

Local Area Name		Adults	944
		Dislocated Workers	426
		Older Youth	132
		Younger Youth	1408
Local Area III	Total Participants Served		
ETA Assigned #		Adults	743
		Dislocated Workers	224
		Older Youth	76
		Younger Youth	610
20015	Total Exiters		
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	72%	88.6%
	Employers	70%	84.6%
Entered Employment Rate	Adults	71%	66.5%
	Dislocated Workers	76%	71.6%
	Older Youth	65%	36.8%
Retention Rate	Adults	80%	83.6%
	Dislocated Workers	87%	92.6%
	Older Youth	80%	87.5%
Earnings Change/Earnings Replacement in Six Months	Younger Youth	66%	56.3%
	Adults	\$2,300	\$631
	Dislocated Workers	80%	74.7%
Credential/Diploma Rate	Older Youth	\$2,100	\$3,082
	Adults	60%	46.1%
	Dislocated Workers	60%	55.3%
Skill Attainment Rate	Older Youth	51%	15.5%
	Younger Youth	56%	26.1%
Description of Other State Indicators of Performance (WIA 136(d)(1)(Insert additional rows if there are more than two "Other State Indicators of Performance")		N/A	N/A
Overall Status of Local Performance	Not Met	Met	Exceeded
	5	6	6

Table O - Local Area IV Performance

Local Area Name		Adults	314
		Dislocated Workers	1259
		Older Youth	121
		Younger Youth	132
Local Area IV	Total Participants Served		
ETA Assigned #		Adults	102
		Dislocated Workers	825
		Older Youth	49
		Younger Youth	47
20020	Total Exiters		
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	72%	88.4%
	Employers	70%	57.2%
Entered Employment Rate	Adults	71%	50.0%
	Dislocated Workers	76%	77.4%
	Older Youth	65%	50.0%
Retention Rate	Adults	80%	83.3%
	Dislocated Workers	87%	89.8%
	Older Youth	80%	71.4%
Earnings Change/Earnings Replacement in Six Months	Younger Youth	66%	69.6%
	Adults	\$2,300	\$-3,227
	Dislocated Workers	80%	70.7%
Credential/Diploma Rate	Older Youth	\$2,100	\$4,237
	Adults	60%	8.3%
	Dislocated Workers	60%	38.9%
Skill Attainment Rate	Older Youth	51%	25.0%
	Younger Youth	56%	23.3%
Description of Other State Indicators of Performance (WIA 136(d)(1)(Insert additional rows if there are more than two "Other State Indicators of Performance"))		N/A	N/A
Overall Status of Local Performance	Not Met	Met	Exceeded
	8	3	6

Table O - Local Area V Performance

Local Area Name	Total Participants Served	Adults 278	
		Dislocated Workers 144	
Older Youth 53			
Younger Youth 150			
Local Area V	Total Exiters	Adults 136	
ETA Assigned #		Dislocated Workers 68	
		Older Youth 31	
		Younger Youth 65	
	20025		
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	72%	91.1%
	Employers	70%	89.1%
Entered Employment Rate	Adults	71%	86.3%
	Dislocated Workers	76%	80.0%
	Older Youth	65%	71.4%
Retention Rate	Adults	80%	83.8%
	Dislocated Workers	87%	89.3%
	Older Youth	80%	90.3%
Earnings Change/Earnings Replacement in Six Months	Younger Youth	66%	80.0%
	Adults	\$2,300	\$3,167
	Dislocated Workers	80%	71.2%
Credential/Diploma Rate	Older Youth	\$2,100	\$3,729
	Adults	60%	75.3%
	Dislocated Workers	60%	71.4%
Skill Attainment Rate	Older Youth	51%	56.7%
	Younger Youth	56%	80.6%
	Younger Youth	81%	86.2%
Description of Other State Indicators of Performance (WIA 136(d)(1)(Insert additional rows if there are more than two "Other State Indicators of Performance"))		N/A	N/A
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	1	16

WIA Annual Report Data

State Name: KS

Program Year: 2003

Table A: Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Negotiated Performance Level	Actual Performance - Level - American Customer Satisfaction Index	Number of Surveys Completed	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	72	88.4	1,813	4,240	2,199	82.4
Employers	70	79.6	833	1,856	912	91.3

Table B: Adult Program Results At-A-Glan

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	71	69.3	629
			907
Employment Retention Rate	80	84.1	602
			716
Earnings Change in Six Month	2,300	1,329	944,566
			711
Employment and Credential Rate	60	52.3	405
			774

Table C: Outcomes for Adult Special Populations

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
Entered Employment Rate	70.4	50	60.4	55	58	40	59.3	35
		71		91		69		59
Employment Retention Rate	76.9	60	87.8	36	82.7	43	91.9	34
		78		41		52		37
Earnings Change in Six Months	2,495	194,600	190	7,592	2,455	127,661	-1,718	-63,555
		78		40		52		37
Employment and Credential Rate	47.8	32	34.3	23	40.4	19	36.2	17
		67		67		47		47

Table D: Other Outcome Information for the Adult Program

Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
Entered Employment Rate	71.3	471	64.2	158
		661		246
Employment Retention Rate	83.7	441	85.2	161
		527		189
Earnings Change in Six Months	1,417	740,943	1,083	203,623
		523		188

Table E: Dislocated Worker Program Results At-A-Glance

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	76	78.2	1,173
			1,500
Employment Retention Rate	87	91.4	1,037
			1,134
Earnings Replacement in Six Months	80	73.4	14,583,158
			19,871,061
Employment and Credential Rate	60	55.5	504
			908

Table F: Outcomes for Dislocated Worker Special Populations

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
Entered Employment Rate	77	141	62.9	22	68.7	92	87.5	7
		183		35		134		8
Employment Retention Rate	90.1	127	86.7	26	89.4	84	77.8	7
		141		30		94		9
Earnings Replacement Rate	68.4	2,059,587	75.6	346,295	62.7	1,127,268	210.3	78,917
		3,011,584		457,923		1,797,510		37,524
Employment And Credential Rate	58.6	65	45.5	10	43.8	39	71.4	5
		111		22		89		7

Table G: Other Outcome Information for the Dislocated Worker Program

Reported Information	Individuals Who Received Training Services		Individuals Who Received Core and Intensive Services	
Entered Employment Rate	78.9	716	77.2	457
		908		592
Employment Retention Rate	91.2	697	91.9	340
		764		370
Earnings Replacement Rate	78.9	10,022,694	63.6	4,560,464
		12,704,283		7,166,778

Table H: Older Youth Results At-A-Glance

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	65	49.5	51
			103
Employment Retention Rate	80	83.5	81
			97
Earnings Change in Six Months	2,100	3,481	337,695
			97
Credential Rate	51	33.1	47
			142

Table I: Outcomes for Older Youth Special Populations

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
Entered Employment Rate	60	3	0	0	37.2	16	62.5	40
		5		1		43		64
Employment Retention Rate	50	4	0	0	100	19	80	64
		8		1		19		80
Earnings Change in Six Months	3,460	27,680	0	0	2,170	41,233	3,599	287,928
		8		1		19		80
Credential Rate	20	1	0	0	17	9	44.2	38
		5		1		53		86

Table J: Younger Youth Results At-A-Glance

	Negotiated Performance Level	Actual Performance Level	
Skill Attainment Rate	81	77.2	1,673
			2,168
Diploma or Equivalent Attainment Rate	56	56.1	111
			198
Retention Rate	66	65.9	145
			220

Table K: Outcomes for Younger Youth Special Populations

Reported Information	Public Assistance Recipients		Individuals Disabilities		Out-of-School Youth	
Skill Attainment Rate	63	34	78.5	968	71.8	239
		54		1,233		333
Diploma or Equivalent Attainment Rate	50	5	64	73	34.7	17
		10		114		49
Retention Rate	66.7	6	66.3	57	63.8	74
		9		86		116

Table L: Other Reported Information

	12 Month Employment Retention Rate		12 Mo. Earnings Change (Adults and Older Youth) or 12 Mo. Earnings Replacement (Dislocated Workers)		Placements for Participants in Nontraditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Employment Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
Adults	80	549	1,790	1,228,223	2.7	17	3,864	2,430,540	54.6	257
		686		686		629		629		471
Dislocated Workers	87.2	868	75.8	12,063,392	3.6	42	6,430	7,542,678	47.9	343
		995		15,919,310		1,173		1,173		716
Older Youth	78.7	96	2,904	354,291	0	0	2,194	111,869		
		122		122		51		51		

Table M: Participation Levels

	Total Participants Served	Total Exiters
Adults	2,017	1,206
Dislocated Workers	2,768	1,690
Older Youth	384	193
Younger Youth	2,168	919

Table N: Cost of Program Activities

Program Activity			Total Federal Spending
Local Adults			\$4,898,119.00
Local Dislocated Workers			\$3,320,818.00
Local Youth			\$5,451,895.00
Rapid Response (up to 25%) 134 (a) (2) (A)			\$945,364.00
Statewide Required Activities (up to 25%) 134 (a) (2) (B)			\$2,142,385.00
Statewide Allowable Activities 134 (a) (3)	Program Activity Description	Miscellaneous	\$783,068.00
Total of All Federal Spending Listed Above			\$17,541,649.00

WIA Annual Report Data

State Name: KS

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 20005	Total Participants Served	Adults	146
		Dislocated Workers	308
		Older Youth	33
		Younger Youth	161
	Total Exiters	Adults	75
		Dislocated Workers	144
		Older Youth	17
		Younger Youth	82

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	72	81.9
	Employers	70	81.1
Entered Employment Rate	Adults	71	79.5
	Dislocated Workers	76	83.3
	Older Youth	65	53.8
Retention Rate	Adults	80	83.8
	Dislocated Workers	87	88.6
	Older Youth	80	42.9
	Younger Youth	66	62
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,300	1,776
	Dislocated Workers	80	75.8
	Older Youth (\$)	2,100	848
Credential / Diploma Rate	Adults	60	62.2
	Dislocated Workers	60	66.7
	Older Youth	51	52.9
	Younger Youth	56	60.7
Skill Attainment Rate	Younger Youth	81	76.9
Description of Other State Indicators of Performance			
Indicator Descriptio		0	0
Indicator Descriptio		0	0
Overall Status of Local Performance		Not Met	Met
		0	0
		Exceeded	
		0	

WIA Annual Report Data

State Name: KS

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 20010	Total Participants Served	Adults	335
		Dislocated Workers	374
		Older Youth	45
		Younger Youth	317
	Total Exiters	Adults	150
		Dislocated Workers	212
		Older Youth	20
		Younger Youth	115

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	72	91.9
	Employers	70	85.8
Entered Employment Rate	Adults	71	80
	Dislocated Workers	76	84.8
	Older Youth	65	81.8
Retention Rate	Adults	80	87.1
	Dislocated Workers	87	94.4
	Older Youth	80	100
	Younger Youth	66	68.9
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,300	3,085
	Dislocated Workers	80	77.4
	Older Youth (\$)	2,100	6,711
Credential / Diploma Rate	Adults	60	64.8
	Dislocated Workers	60	74.6
	Older Youth	51	58.3
	Younger Youth	56	79.4
Skill Attainment Rate	Younger Youth	81	90.4
Description of Other State Indicators of Performance			
Indicator Descriptio		0	0
Indicator Descriptio		0	0
Overall Status of Local Performance		Not Met	Met
		0	0
		Exceeded	
		0	

WIA Annual Report Data

State Name: KS

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 20015	Total Participants Served	Adults	944
		Dislocated Workers	426
		Older Youth	132
		Younger Youth	1,408
	Total Exiters	Adults	743
		Dislocated Workers	224
		Older Youth	76
		Younger Youth	610

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	72	88.6
	Employers	70	84.6
Entered Employment Rate	Adults	71	66.5
	Dislocated Workers	76	71.6
	Older Youth	65	36.8
Retention Rate	Adults	80	83.6
	Dislocated Workers	87	92.6
	Older Youth	80	87.5
	Younger Youth	66	56.3
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,300	631
	Dislocated Workers	80	74.7
	Older Youth (\$)	2,100	3,082
Credential / Diploma Rate	Adults	60	46.1
	Dislocated Workers	60	55.3
	Older Youth	51	15.5
	Younger Youth	56	26.1
Skill Attainment Rate	Younger Youth	81	72.8
Description of Other State Indicators of Performance			
Indicator Descriptio		0	0
Indicator Descriptio		0	0
Overall Status of Local Performance		Not Met	Met
		0	0
		Exceeded	
		0	

WIA Annual Report Data

State Name: KS

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 20020	Total Participants Served	Adults	314
		Dislocated Workers	1,259
		Older Youth	121
		Younger Youth	132
	Total Exiters	Adults	102
		Dislocated Workers	825
		Older Youth	49
		Younger Youth	47

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	72	88.4
	Employers	70	57.2
Entered Employment Rate	Adults	71	50
	Dislocated Workers	76	77.4
	Older Youth	65	50
Retention Rate	Adults	80	83.3
	Dislocated Workers	87	89.8
	Older Youth	80	71.4
	Younger Youth	66	69.6
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,300	-3,227
	Dislocated Workers	80	70.7
	Older Youth (\$)	2,100	4,237
Credential / Diploma Rate	Adults	60	8.3
	Dislocated Workers	60	38.9
	Older Youth	51	25
	Younger Youth	56	23.3
Skill Attainment Rate	Younger Youth	81	78.7
Description of Other State Indicators of Performance			
Indicator Descriptio		0	0
Indicator Descriptio		0	0
Overall Status of Local Performance		Not Met	Met
		0	0
		Exceeded	
		0	

WIA Annual Report Data

State Name: KS

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 20025	Total Participants Served	Adults	278
		Dislocated Workers	144
		Older Youth	53
		Younger Youth	150
	Total Exiters	Adults	136
		Dislocated Workers	68
		Older Youth	31
		Younger Youth	65

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	72	91.1
	Employers	70	89.1
Entered Employment Rate	Adults	71	86.3
	Dislocated Workers	76	80
	Older Youth	65	71.4
Retention Rate	Adults	80	83.8
	Dislocated Workers	87	89.3
	Older Youth	80	90.3
	Younger Youth	66	80
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,300	3,167
	Dislocated Workers	80	71.2
	Older Youth (\$)	2,100	3,729
Credential / Diploma Rate	Adults	60	75.3
	Dislocated Workers	60	71.4
	Older Youth	51	56.7
	Younger Youth	56	80.6
Skill Attainment Rate	Younger Youth	81	86.2
Description of Other State Indicators of Performance			
Indicator Descriptio		0	0
Indicator Descriptio		0	0
Overall Status of Local Performance		Not Met	Met
		0	0
		Exceeded	
		0	

WIA Annual Report Data

State Name: KS

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 20901	Total Participants Served	Adults	0
		Dislocated Workers	0
		Older Youth	0
		Younger Youth	0
	Total Exiters	Adults	0
		Dislocated Workers	0
		Older Youth	0
		Younger Youth	0

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	0	0
	Employers	0	0
Entered Employment Rate	Adults	0	0
	Dislocated Workers	0	0
	Older Youth	0	0
Retention Rate	Adults	0	0
	Dislocated Workers	0	0
	Older Youth	0	0
	Younger Youth	0	0
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	0	0
	Dislocated Workers	0	0
	Older Youth (\$)	0	0
Credential / Diploma Rate	Adults	0	0
	Dislocated Workers	0	0
	Older Youth	0	0
	Younger Youth	0	0
Skill Attainment Rate	Younger Youth	0	0
Description of Other State Indicators of Performance			
Indicator Descriptio		0	0
Indicator Descriptio		0	0
Overall Status of Local Performance		Not Met	Met
		0	0
		Exceeded	
		0	

WIA Annual Report Data

State Name: KS

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 20902	Total Participants Served	Adults	0
		Dislocated Workers	257
		Older Youth	0
		Younger Youth	0
	Total Exiters	Adults	0
		Dislocated Workers	217
		Older Youth	0
		Younger Youth	0

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	0	0
	Employers	0	0
Entered Employment Rate	Adults	0	0
	Dislocated Workers	0	77.6
	Older Youth	0	0
Retention Rate	Adults	0	0
	Dislocated Workers	0	93.8
	Older Youth	0	0
	Younger Youth	0	0
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	0	0
	Dislocated Workers	0	71.8
	Older Youth (\$)	0	0
Credential / Diploma Rate	Adults	0	0
	Dislocated Workers	0	14.3
	Older Youth	0	0
	Younger Youth	0	0
Skill Attainment Rate	Younger Youth	0	0
Description of Other State Indicators of Performance			
Indicator Descriptio		0	0
Indicator Descriptio		0	0
Overall Status of Local Performance		Not Met	Met
		0	0
		Exceeded	
		0	